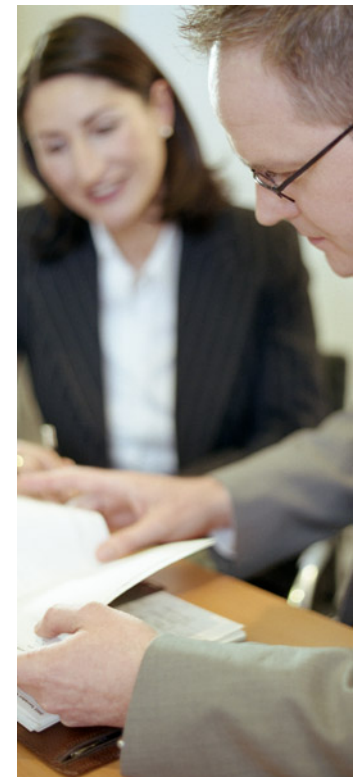


PES Germany: The German Model

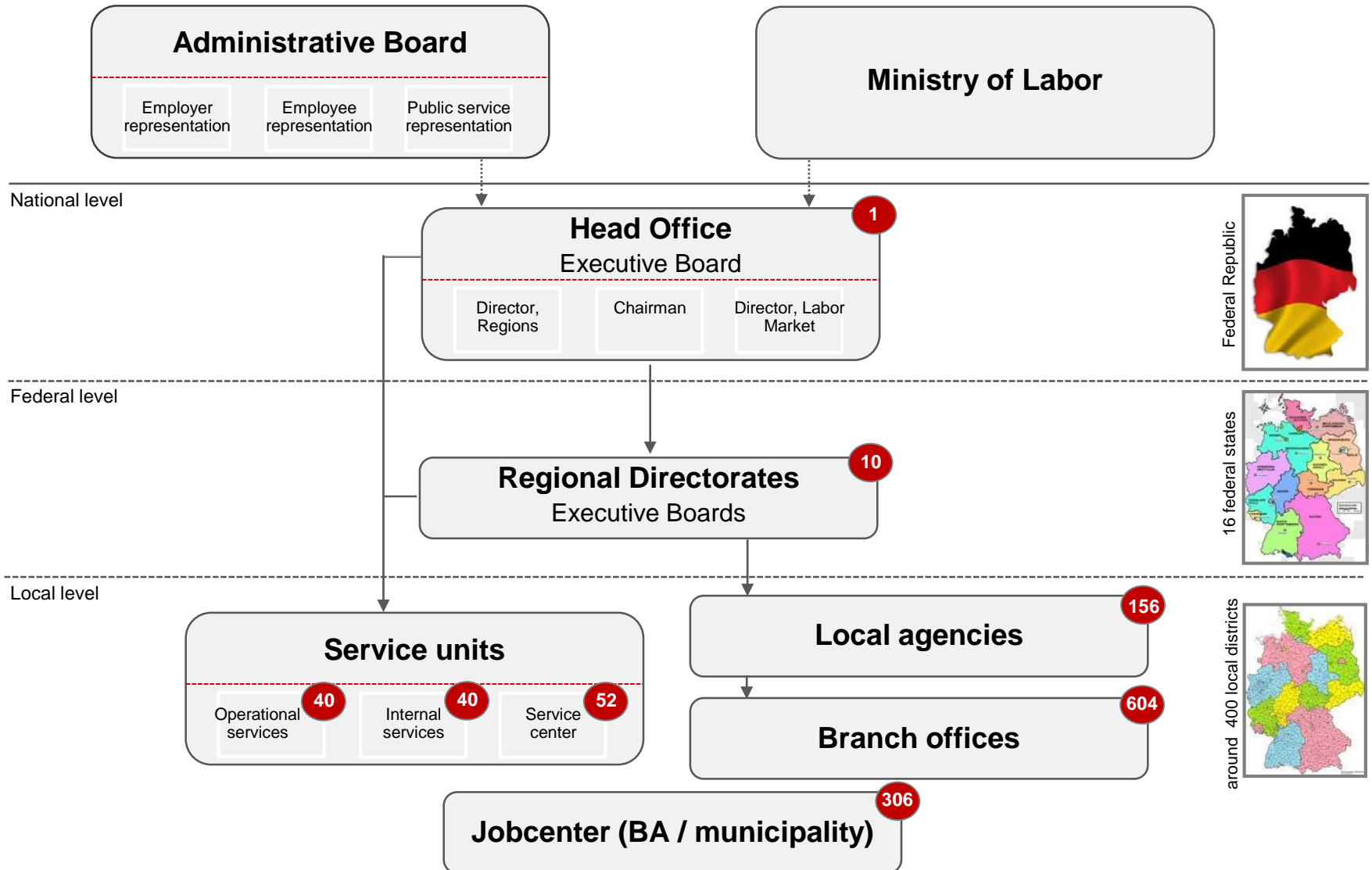


Mission of the BA

The BA forms the interface between economic, employment and social policies. Its tasks and services are:



The BA is present in every district.



Policy goals of strategic business units are derived from overall policy goals (Example: Unemployment insurance)

Policy goals

Indicators



Prevent unemployment and reduce the duration of unemployment

Percentage of unemployment prevention

Percentage of integrations

Duration of unemployment

Percentage of long-term integrations

Percentage of integrations of jobseekers with contact > 6 months

Percentage of filled vacancies in small and medium-sized businesses

Customer satisfaction index